

GUARDIAN[®]

Guardian[®] Easytrack System 4-Post Assembly

Model 94000

Installation & Instruction Manual

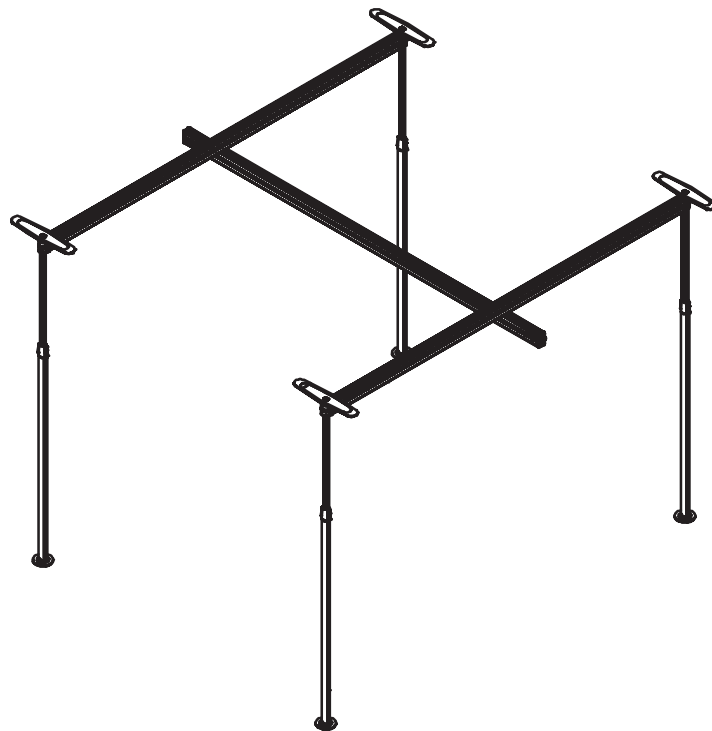


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⚠ WARNING

This manual contains important safety and maintenance instructions. Please read it carefully before using your Easytrack System and refer to it as often as needed for safe and efficient use.

If you have questions regarding the safe use and/or assembly, maintenance or specifications of your Easytrack System, you should call Customer Service at 800-333-4000, 303-218-4600 or from Canada at 800-263-3390.

For service and repair, remember your authorized Sunrise supplier is able to provide the assistance you need.

Save this manual for future reference.

SUNRISE LISTENS

Thank you for choosing a Guardian Easytrack System. We want to hear your questions or comments about this manual, the safety and reliability of your Easytrack System and the service you receive from your Sunrise Medical Supplier. Please feel free to write or call us at the address and telephone number below:

Sunrise Medical
 Customer Service Department
 7477 East Dry Creek Parkway
 Longmont, Colorado 80503
 (303) 218-4600 or (800) 333-4000

FOR ANSWERS TO YOUR QUESTIONS

Your authorized supplier knows your Easytrack System best and can answer most of your questions about its safety, use and maintenance. For future reference, fill in the following:

Supplier: _____

Address: _____

Telephone: _____

Serial #: _____

Date Purchased: _____

IMPORTANT SAFEGUARDS

⚠️ WARNING

Do not operate this equipment without first reading and understanding this manual.

⚠️ WARNING

Should you be unable to understand the warnings, cautions and instructions, contact our technical support or your local dealer before attempting to use this equipment— otherwise injury or damage may result.

Important information is highlighted by these terms:

⚠️ WARNING– Notices as used in the manual apply to hazards or unsafe practices which could result in serious bodily harm.

CAUTION– Notices as used in this manual apply to hazards or unsafe practices, which could result in minor personal injury or property damage.

NOTES– Highlight procedures and contain information which assist the operator in understanding the information contained in this manual.

NOTE– The information contained in this document is subject to change without notice.

SAVE THESE INSTRUCTIONS AND KEEP WITH EASYTRACK AT ALL TIMES.

⚠️ WARNING

The Easytrack System and its accessories are intended to be used as an assistive device for transferring a person between the posts. The Easytrack system is only to be used with the Guardian Voyager Portable lift.

⚠️ WARNING

USE ONLY AS INTENDED - This product may cause serious injury if not installed and operated according to the instruction manual.

Failure to observe warnings listed below could result in serious injury.

Before You Install the Easytrack

⚠️ WARNING

- Carefully inspect product upon arrival. If any pieces are missing or appear damaged, do not install. Contact your local supplier for further instructions.
- If you are unsure of the strength or stability of your floor and/or ceiling, do not install the Easytrack System - consult you local supplier.
- Easytrack can not be used with any type of suspended ceiling, including suspended drywall, acoustic tile, etc.
- Installation on a plaster ceiling may cause cracking. Sunrise Medical cannot be held responsible for damage.
- Do not install on a ceiling with water damage.
- Do not over-tighten ceiling plate as this may cause ceiling to crack.
- If flooring is not according to local building code standards, flooring may be damaged.
- Do not install on a sloped floor.
- Do not drop product; may cause breakage.
- Do not completely submerge in water.
- Do not attempt to over-extend the rail past the locking point.
- Do not install product if neoprene on top or bottom plate appears to be damaged or absent.

When the Easytrack is in Use

⚠️ WARNING

- Do not hit posts - this might cause unit to become unstable. If posts are hit, reassemble Easytrack System to ensure the posts are straight.
- If you use a power wheel chair, use extreme care. Hitting posts may cause unit to become unstable. If posts are hit, reinstall the Easytrack System to ensure the posts are straight.
- Do not lean against posts.
- Do not use the Easytrack System as a swing.
- Refrain from swinging user sideways of rail.

REQUIREMENTS

⚠ WARNING

Failure to meet requirements listed below could result in serious bodily harm.

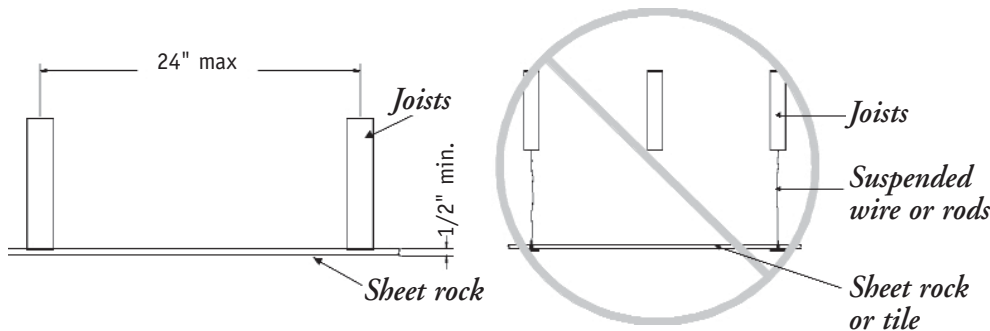
Ceiling Requirements

- Install to a rigid ceiling (must have a framework above it).
- Must have a maximum of 24" (610mm) between the trusses in the ceiling.
- Ceiling must be made of wood or 1/2"(12.7mm) sheet rock or thicker.
- Ensure ceiling and floor are clear of any dust, grease, water or any foreign substance.

⚠ WARNING

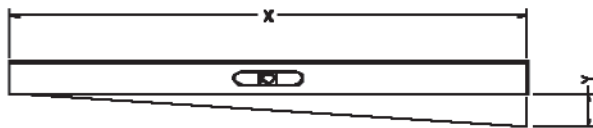
A build-up of nicotine, grease or water on the ceiling will affect the integrity of the Easytrack System.

- Installing a post directly under a joist or truss is not required, but preferable.



Floor Requirements

- Ensure flooring meets local building code standards. (Termites or water damage may affect the structure of the floor).
- Ensure floor is clear of any dust, grease, water or any foreign substance.
- Floor must not have a slope of more than 0.5 °. See drawing below to determine the floor slope. Use a level or contact a contractor if unsure of floor slope.



X	12" (300mm)	24" (600mm)	36" (900mm)	48" (1200mm)
Y	0.10" (2.6mm)	0.21" (5.2mm)	0.31" (7.9mm)	0.42" (10.5mm)

⚠ WARNING

- Ensure posts are straight using the level provided; failure to do so may cause injury.
- Every month a maintenance check should be done to ensure all posts are level. (See "Maintenance" section in this manual).
- Make sure the padded surface of the top plate and foot plate are kept clean and are intact.
- Protect the Easytrack System and its accessories during transport.

BEFORE YOU BEGIN

WARNING

Read "Requirements" and "Important Safeguards" before attempting to assemble the Easytrack System.

1. Survey the room where you plan to install the Easytrack System. Make sure the room meets all the specifications outlined in "Requirements".
2. Use the measurements below to determine the best place to put the Easytrack System:
 - a. Over a bed - approx. 36-40" (915-1020 mm) from the head of the bed (Figure 1).
 - b. Over a tub - approx. 16-18" (400-460 mm) from the end of the tub (Figure 1).
 - c. Allow 36" (1000 mm) of open area for transfer working space (Figure 2).
 - d. Transfers should only take place between the Easytrack System posts (Figure 3).
3. Though it is not a requirement to place the posts directly under a joist in the ceiling, it is preferable. It does not matter which direction the top plate is facing (Figures 4 & 5).

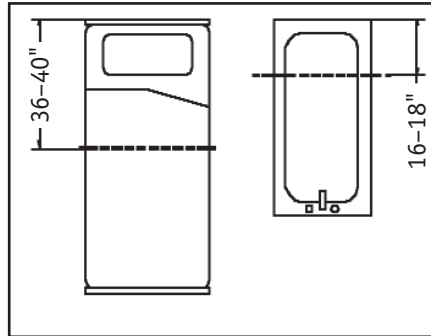


Figure 1

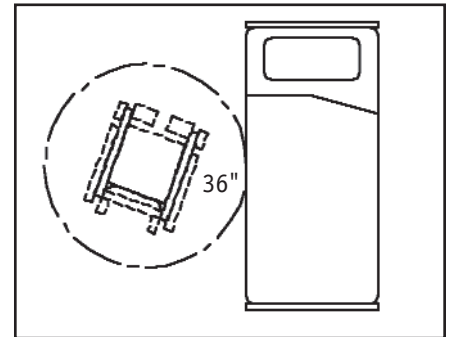


Figure 2

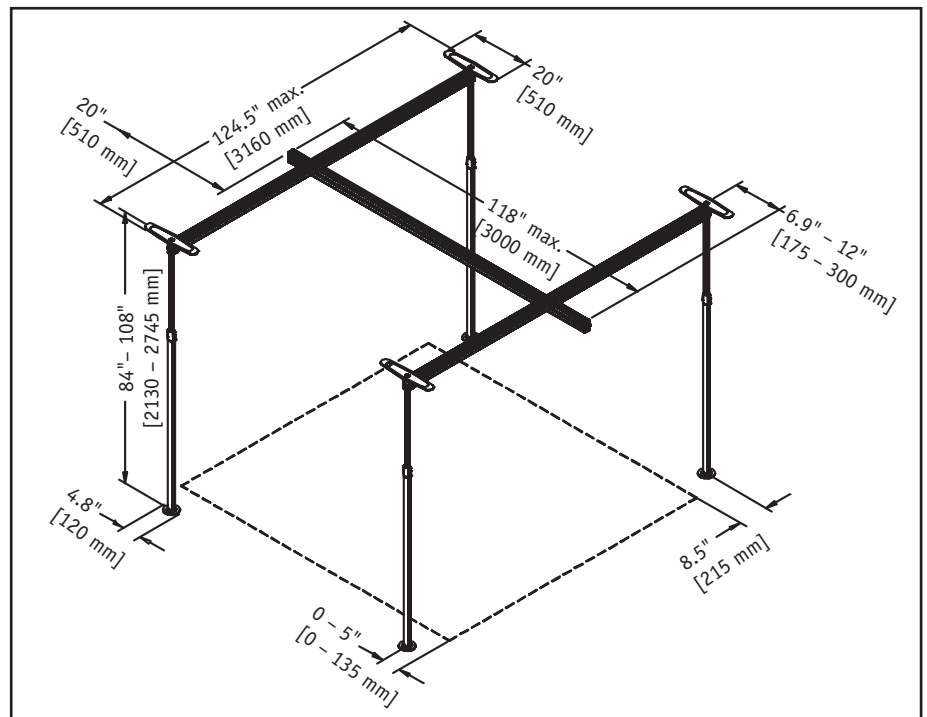


Figure 3

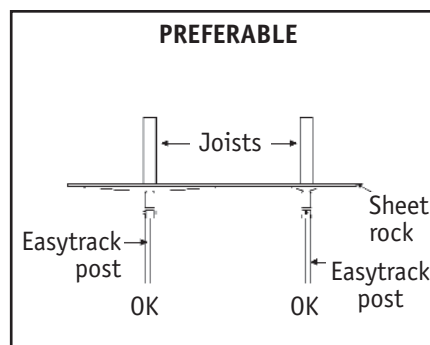


Figure 4

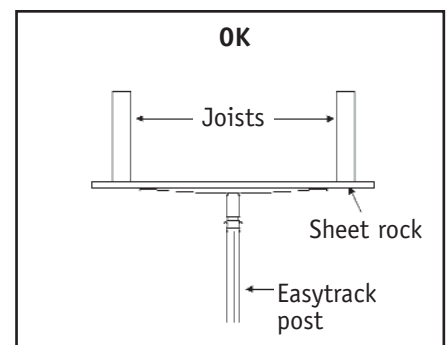
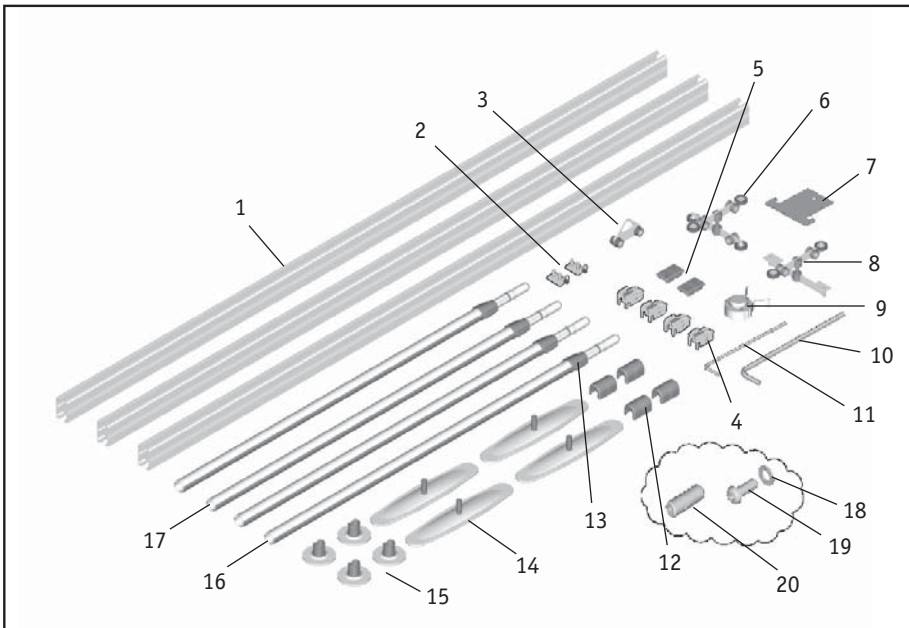


Figure 5

**EASYTRACK 4-POST SYSTEM
KIT CONTENTS AND PART NUMBERS (FIGURE 6)**



Description	Part #	Qty
1 "H" track	900-0250	3
2 Rail stopper	900-1000	2
3 Standard trolley	900-0650	1
4 Rail hook	900-0701	4
5 Flat blue cap	900-1050	2
6 X-Y mobile trolley	900-1270	1
7 Drilling JIG	900-0730	1
8 X-Y fixed trolley	900-1280	1
9 Clip-on level	900-0600	1
10 Allen key 6mm	900-3280	1
11 Allen key 4mm	900-2505	1
12 Blue cap-round	900-0720	4
13 Blue locking handle	N/A	4
14 Top plate	900-0400	4
15 Round foot plate	900-0350	4
16 Blue plastic strips (2/post)	900-0230	8
17 Standard post	900-0500	4
18 Lock washer	900-3420	4
19 Button bolt	900-3105	4
20 Set screw for rail stopper	900-4580	4

Figure 6

ASSEMBLY OF 4-POST SYSTEM

Tools Required:

- Step ladder
- Tape measure
- An assistant
- Rubber mallet

- Decide where you will place your 4-Post Easytrack System. Before you make your decision, make sure you will have enough room to install the Easytrack System (see Figure 3).
 - Parallel rails with posts attached require a minimum of 124.5" (3160 mm) in length unless they are cut.
 - Traverse rail needs a minimum of 6.9" (175 mm) beyond each parallel rail.
 - Traverse rail can only extend past the parallel rail a maximum of 12" (300 mm) on each side.
 - In order to install the traverse rail, you must allow a minimum of 20" (500 mm) between the end of the traverse rail and the wall. In other words, one of the parallel rails must be 26.9" - 32" (675 mm - 800 mm) from the wall.
 - Try to set up the 4-Post Easytrack System so that you have an open area along side one of the parallel rails so you have room to slide the traverse rail on (see step 28).
- Remove the round blue from the top of each post by pulling them away from the post (Figure 7). (P/up Figure 7 from 2-post.)
- Remove the blue plastic strips from each side of the posts. Take one end and pull gently (Figure 8). (P/up Figure 8 from 2-post.)
- Remove two rails from the box; these will be your parallel rails.
- In one rail, insert the x-y mobile trolley. It does not matter which wheels are placed into the rail (Figure 9).

IF YOU NEED TO CUT THE RAILS:

CAUTION- Make sure you measure carefully (see Figure 3 for dimensions).

- Cut straight with a bench circular saw and aluminum blade; ensure you cut both rails (2 only) the same length.

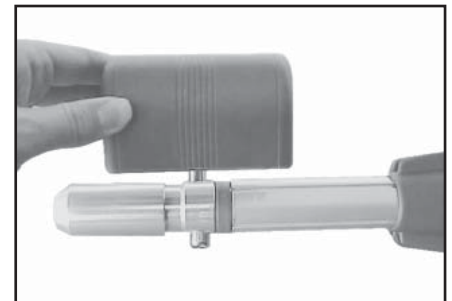


Figure 7



Figure 8



Figure 9

- b. Once you cut the rail, you will need to drill a new hole for the hook (Figure 10). Use the 'jig' or template included. Place the jig in the rail making sure the jig is pushed in as far as possible - "T"-hook should be flush with the side of the rail. Drilling will be easier if jig is not in place. Trace where you want hole, remove jig and drill hole.

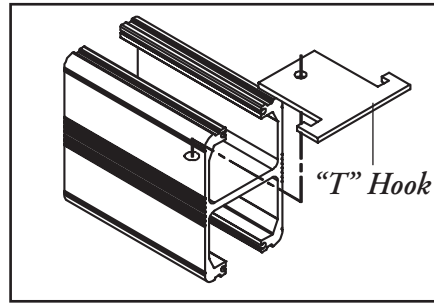


Figure 10

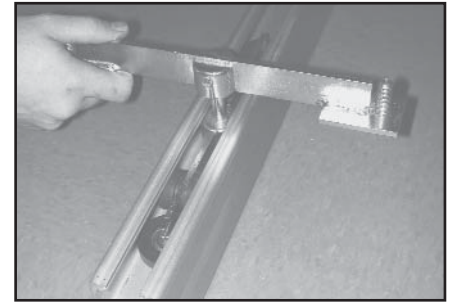


Figure 11

6. In the other rail, place the wheeled part of the x-y fixed trolley into the rail. The metal wing bolt part of the trolley should be fully visible (Figure 11).
7. Secure the hooks in the rails you have placed the trolleys in.
- Place the hook into each end of the parallel rails (Figure 12).
 - This will be a very snug fit and you may require a rubber mallet to get the hooks completely into the rail.
 - Hooks should be flush with the rail. Make sure that the metal of hook is in contact with the rail (Figure 13).
 - Using the button bolt and locking washer included, bolt the hook into place using the 4mm Allen key (Figure 14). DO NOT OVER-TIGHTEN. Secure one hook into each end of the rail.

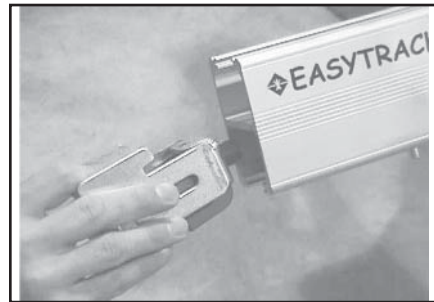


Figure 12

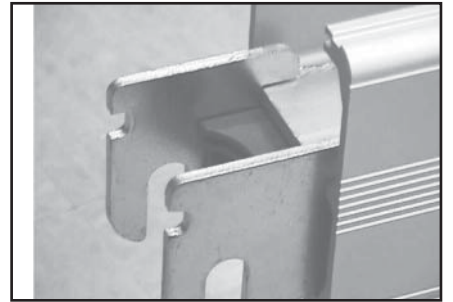


Figure 13

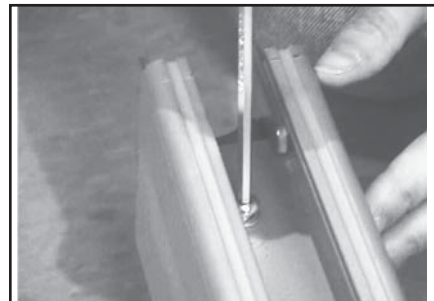


Figure 14

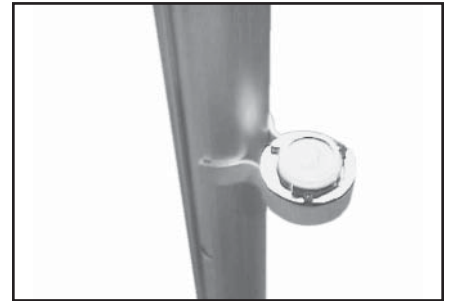


Figure 15

NOTE– Hooks must be in the same portion of the rail as the trolley.

- Repeat step 7 for the other parallel rail.
- Place one round foot plate on the floor where you want to place the first post of the Easytrack System.
- Take one post, one top plate and the clip-on level out of the box. Turn the post upright. Place the clip-on level onto the post at approximately waist height (Figure 15).

NOTE– Make sure you measure carefully (see Figure 3 for dimensions).

- Place the post onto the foot plate and press down to tighten. Pay attention to the shape of the post and foot plate before pressing down onto the foot plate.

12. Place the top plate into the top of the post, press firmly and evenly downward until the top plate "clicks" into place (Figure 16).
13. Extend the post quickly towards the ceiling by pulling the top portion and holding the bottom portion. The post should be within 3" (76 mm) to touching the ceiling. If the top of the post is more than 3" (76 mm) from the ceiling:

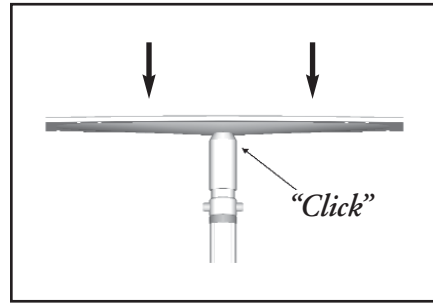


Figure 16



Figure 17

- a. Raise the top portion of the post slightly (Figure 17).
- b. Press in metal pin on both sides of the post (Figure 18).

NOTE- Metal pins cannot be pressed in when there is downward pressure on them. Pressure must be released to press in pin.

- c. Pull top portion of post up towards the ceiling.
- d. Repeat until the top of the post is less than 3" (76 mm) from the ceiling.



Figure 18

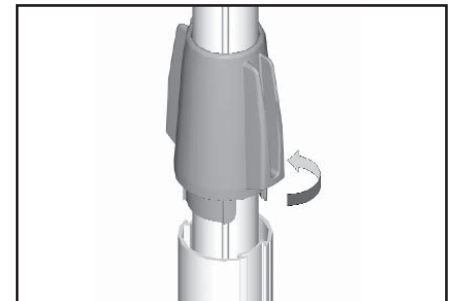


Figure 19

14. Lift the blue locking handle out of the lower portion of the post. Using the blue piece as a handle, twist the post as follows (Figure 19):

- a. Turn the top portion counter-clockwise.
- b. Hold the bottom portion firmly.

15. Before the Easytrack post tightens against the ceiling, check the clip-on level to make sure the bubble is in the center of the circle. Tilt the post until the bubble reaches the center of the circle (Figure 20).

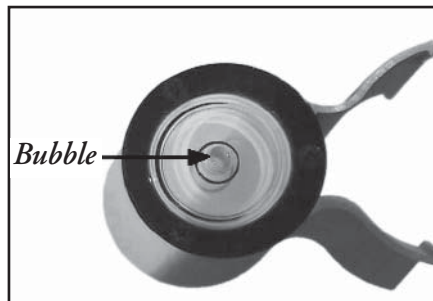


Figure 20

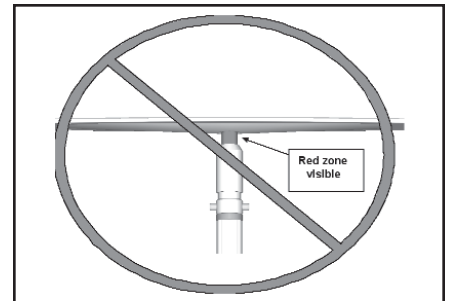


Figure 21-A

16. Once the bubble is in the center of the clip-on level, continue to tighten ONLY until the red zone at the top of the post is no longer visible (Figures 21-A & B).

⚠ WARNING

Make sure clip-on level is fully attached to the post. Failure to attach level properly could give an incorrect reading. Level should "click" into place.

⚠ WARNING

Red zone must not be visible for the post to be safely secured.

⚠ WARNING

Do not over-tighten the post. Tighten only until red zone disappears. Over-tightening post may cause damage to the ceiling.

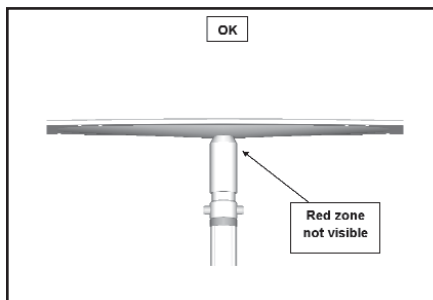


Figure 21-B

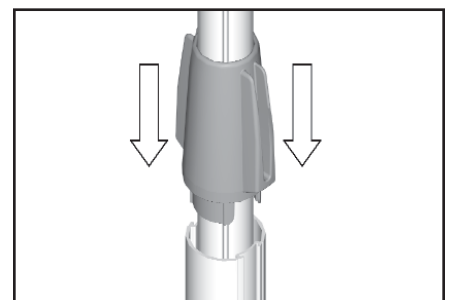


Figure 22

17. Remove the level from the post by sliding it up off the bottom portion of the post. Slide the blue locking device down to fit into the bottom part of the post to lock the post in place (Figure 22).

18. Repeat steps 9-12 ONLY for second post. Have someone hold the post in place while you get one of the parallel rails.

19. Take one of the rails with a trolley and hooks installed and tilt (45°) to place it on the post that is secured in place (Figure 23). If pins on top of post are not facing in the direction desired, place rail onto pins and rotate to the desired direction.

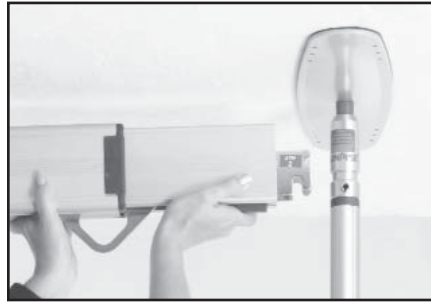


Figure 23

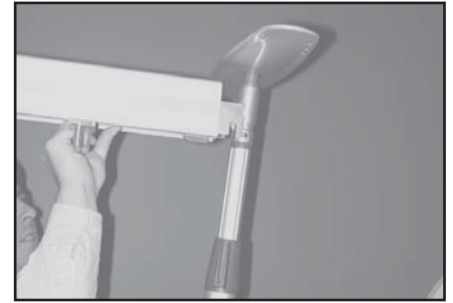


Figure 24

NOTE— Once the blue locking handle is pressed into the lower portion of the post, the post can be turned as a whole, except for the top plate and foot plate. This will not lower the post. The post must turn to enable you to attach the rail.

20. Attach the other end of the rail to the post your assistant is holding. It may be necessary to tilt the post to place the rail on to it (Figure 24).

NOTE— Tilt the rail upward (45°) to latch the rail onto the post (Figure 23).

21. Repeat steps 12-17 above while the rail is attached to the post.

22. Measure the distance between the two installed posts and where you will need to install the second set of posts (Figure 25).

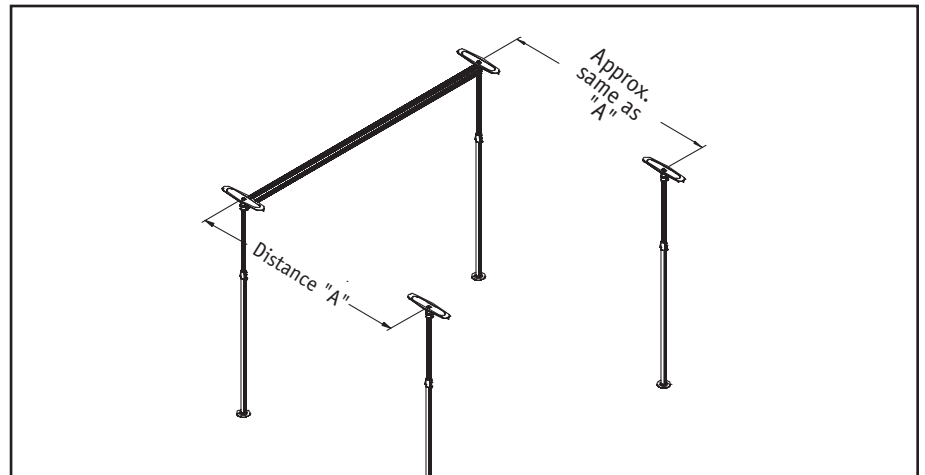


Figure 25

NOTE— Make sure that both sets of posts are PARALLEL (approximately the same distance apart).

23. Repeat steps 9-21 for the remaining two posts and parallel rail.

24. Take the third rail out of the box. This will be the traverse rail.

NOTE— If you need to cut the rail, measure carefully, make sure you have 6.9-12" (175-300 mm) on each end of the rail past the parallel rails (see Figure 3).

25. Slide the standard trolley into the rail (Figure 26).

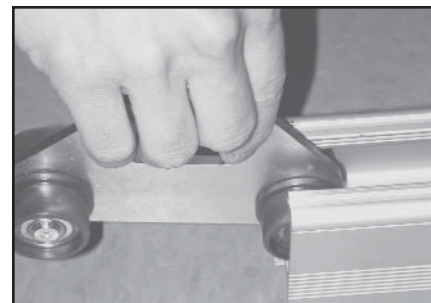


Figure 26

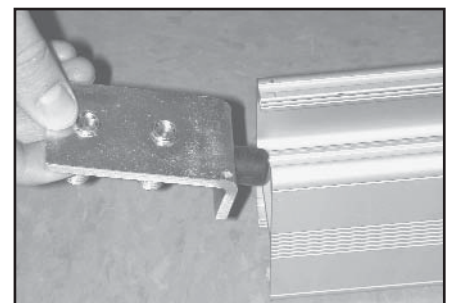


Figure 27

26. Take the rail stoppers out of the box.

- Slide one stopper into each end of the rail with the rubber button going into the rail first (Figure 27).
- Slide stopper so it is approximately 1" (25 mm) from the end of the rail.
- Tighten stopper in place with 6mm Allen key. Tighten only until snug (Figure 28).

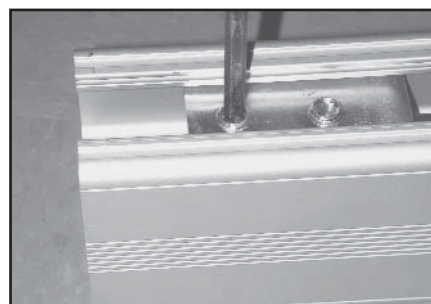


Figure 28

CAUTION— Make sure the stoppers are placed in the same portion of the rail as the trolley.

CAUTION— Do not over-tighten stopper. Tighten only until snug.

27. Slide the traverse rail onto the wheeled trolley suspended under the parallel rail (Figure 29). DO NOT TILT RAIL.
28. Slide the rail far enough to allow space to put the rail onto the set screw trolley. Slide the rail back onto the set screw trolley (Figure 30).
29. Straighten the rail (so it is perpendicular to the parallel rails) and then tighten the set screw in rail with 6 mm Allen key. Try to slide the traverse rail completely from end to end to make sure the rails are perpendicular. If not, loosen set screws and adjust rail (Figure 31).

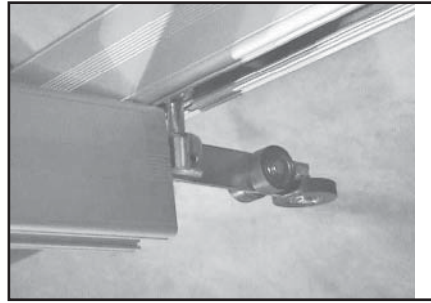


Figure 29

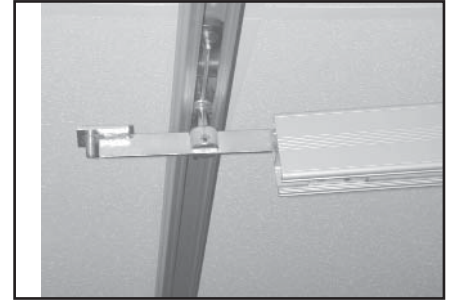


Figure 30

IF YOU ARE UNABLE TO SLIDE THE RAIL ONTO THE TROLLEY DUE TO LACK OF SPACE, TRY THESE POSSIBLE ALTERNATIVES:

- a. If one parallel rail has an open area (is not next to a wall), slide the traverse rail onto the trolley of the parallel rail that is not next to a wall and slide the rail all the way over to the other trolley (Figure 32).
- b. If there is an open area at the end of the two parallel rails instead of alongside of one of the parallel rails (Figure 33), disassemble the 4-post system so that the open area is alongside one of the parallel rails as in Figure 32.
- c. If an open area is not available, it is possible to move one parallel rail over slightly to give you more room to put the traverse rail onto the trolleys.



Figure 31

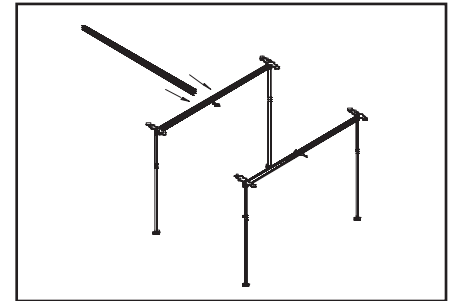


Figure 32

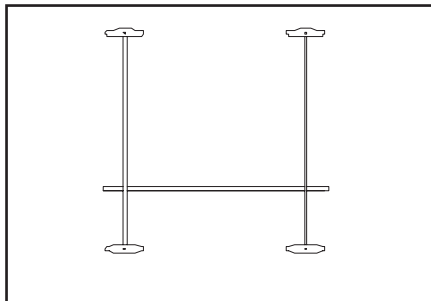


Figure 33

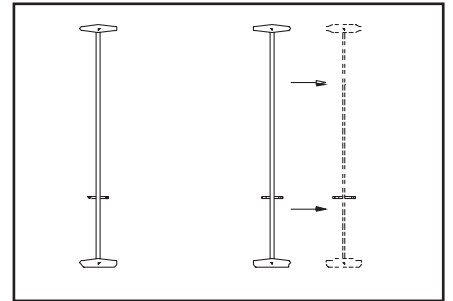


Figure 34

- Loosen the two posts (see Disassembly instructions step 9) that are holding one of the parallel rails so that you are able to move the posts. Only loosen the posts just enough to be able to slide them over.
- Slide both posts and place them so they are right against the wall. Lean the posts on the wall or tighten the posts up again so they are secure against the ceiling temporarily (Figure 34).
- Slide the traverse rail onto the trolleys (see steps 27-28 above). Once the traverse rail is on the trolleys, loosen the two posts you moved previously and slide the parallel rail back into place (Figure 35).

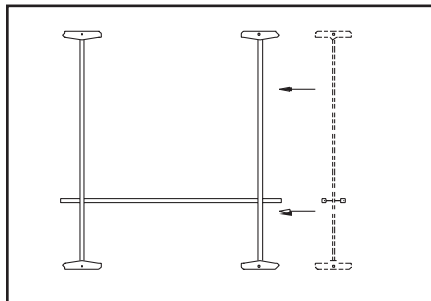


Figure 35

30. Place the blue flat end caps onto each end of the traverse rail (Figure 36).
31. Place one round blue cap on the top of each post (Figure 37).
32. Put the level and Allen keys in a safe place as you may need them in the future.
33. Slide the blue plastic strips into the sides of the posts by pinching the strip on each side to press it into the grooves. Start at the bottom of the post (Figure 38).

See Figure 39 for photo of assembled 4-Post Easytrack System.

⚠ WARNING

BEFORE USING THE EASYTRACK SYSTEM GO THROUGH THE FOLLOWING CHECKLIST:

- ✓ Make sure the red zone on top of all posts are not visible.
- ✓ Make sure the posts are straight. (Did you use the clip-on level?)
- ✓ Make sure the rail is locked into place (see step 15) and that it looks level.
- ✓ Check your installation against Figure 39.
- ✓ Is the blue locking handle secured down into the lower portion of both posts?

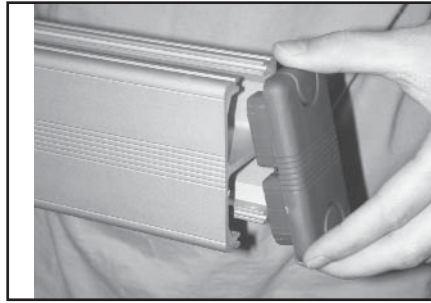


Figure 36

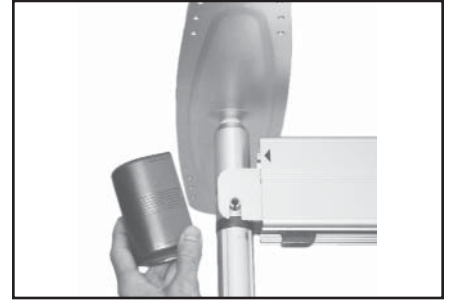


Figure 37



Figure 38

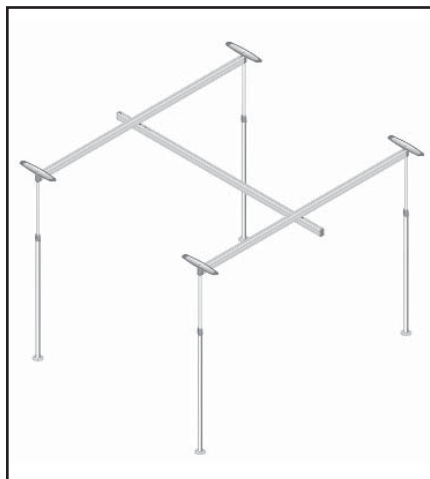


Figure 39

DISASSEMBLY OF 4-POST SYSTEM

⚠ WARNING

Ensure no one is in the lift and remove the lift from the Easytrack before adjusting or disassembling the Easytrack System.

Tools Required:

- Step ladder
 - An assistant
1. Remove plastic strips from the sides of the posts. To remove, take one end of the strip and pull outward gently (see Figure 8).
 2. Remove the round blue caps from the ends of the rails by pulling them away from the post (see Figure 7).
 3. Using a step ladder, remove the flat blue caps from each end of the traverse rail (see Figure 36).
 4. Take the 6 mm Allen key and loosen the set screws on the fixed trolley (see Figure 31).
 5. Slide the traverse rail away from the fixed trolley (see Figure 30).
 6. Slide the rail off of the 4-wheeled trolley (see Figure 29). DO NOT TILT RAIL.
 7. Place the flat blue caps back onto the rail and place the rail in a bag or box to protect it from dust or damage.
 8. To remove the parallel rails from the posts, start by lowering one post.
 9. Loosen the post by twisting as follows (Figure 40):
 - a. Slide the blue locking device up out of the bottom part of the post to unlock it.
 - b. Turn top part of post to the left.
 - c. Hold bottom part of post firmly.
 10. Once the post is loose enough to allow you to move the post, slide the top portion of the post down:
 - a. Press the blue locking device back into the bottom part of the post.
 - b. Raise the top portion of the post slightly (see Figure 17).
 - c. Press in metal pin on both sides of the post (see Figure 18).
 - d. Push top portion of post downwards.
 - e. Repeat until the metal pins are no longer visible and the top of the post is only 6-8" (208 mm) above the blue locking handle.

NOTE— metal pins cannot be pressed in when there is downward pressure on them. Pressure must be released to press in pin.

11. To remove the rail from the lowered post and tilt the rail downward to remove it from the other secured post; press the blue locking tab under the rail to release it from the post (Figure 41). (P/up Figure 22 from 2-post.)
12. Remove the top plate from the post by pressing up evenly.
13. Remove the post from the foot plate by stepping on both sides with your feet and pulling the post up.
14. Repeat steps 9-13 for one of the posts and the rail on the other side.
15. Repeat steps 9-10 and 12-14 to remove the remaining two posts.
16. Place all pieces into a box or bag to protect them from dust and/or damage.

NOTE— Put the level and the Allen keys with the rest of the Easytrack System for the next time you need to assemble it.

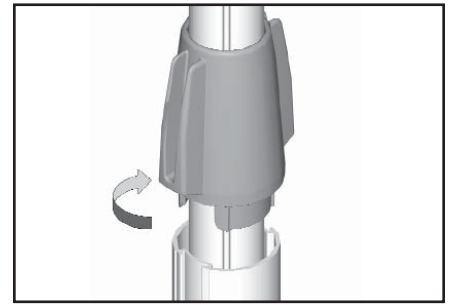


Figure 40

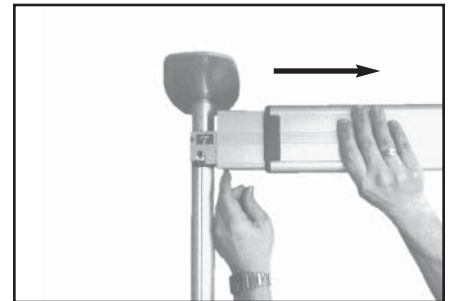
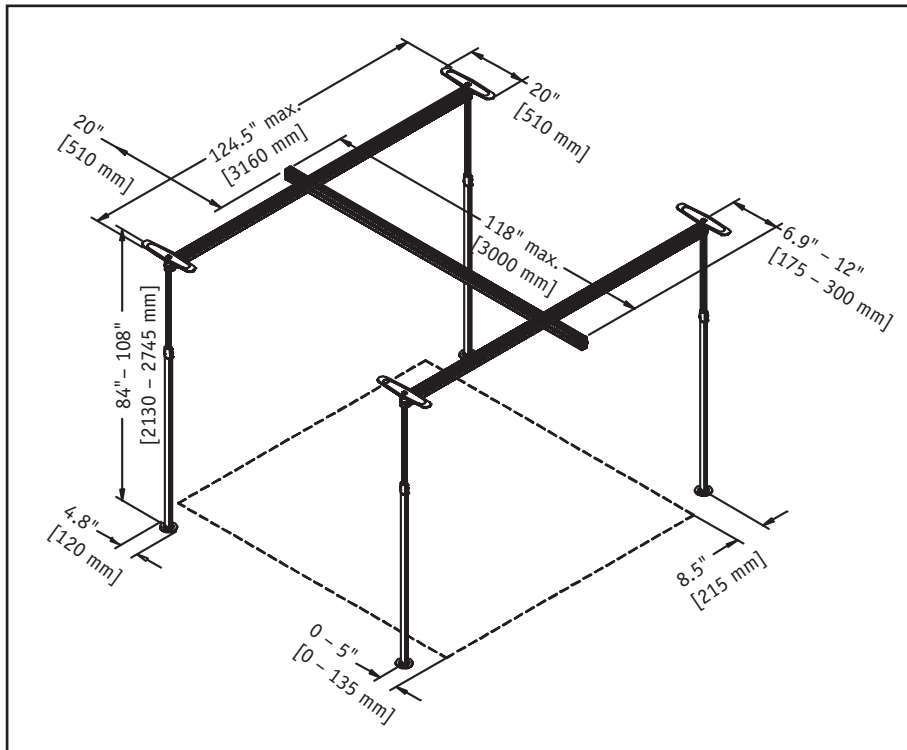


Figure 41

4-POST EASYTRACK SPECIFICATIONS



Item Number.....	94000
Weight Capacity	440lbs. (200 kg)
Length of Rails	118" (3000 mm)
Length of Posts.....	84" - 108" (2130-2745 mm)
Material.....	Anodized Aluminum
Weight	125 lbs. (57 kg)
Ceiling Plate	20" (510 mm)
Floor Plate	4.8" (120 mm)

MAINTENANCE

⚠ WARNING

Maintenance must be performed only by qualified personnel.

⚠ WARNING

Failure to follow maintenance instructions below when indicated could result in injury or damage

⚠ WARNING

Periodic inspection should be performed by a person who is suitably and properly qualified and well acquainted with the design, use and care of the Easytrack System.

⚠ WARNING

Inspection should be carried out both routinely (at least as often as specified) and as necessary. All defects and damage that have lead to corrective actions should be noted, signed and dated by the inspector. Defects and resulting actions should be reported in writing to your supplier.

Upon receipt of your Easytrack System:

1. Make sure you received all components listed in Figure 6.
2. Inspect all parts for possible damage in transit.
3. Ensure all components are in working order.
4. Arrange for repair/replacement of any faulty parts.
5. Keep a log of any repair/replacement required.

Before each use of the Easytrack System:

1. Make sure posts are straight. If they do not appear straight, use level to check. If posts are not straight, remove rail (see Disassembly) and re-install posts (see Assembly).
2. Ensure that the red zone on top of the post (under the top plate) is not visible.
3. Check that the rail is secured in place. Press up on the rail to make sure that the rail is locked onto the post.
4. Check for any appearance of damage. If there is apparent damage, do not use the Easytrack System.

Every month:

1. Use level supplied to ensure all posts are straight.
2. Clean inside of rail with a damp cloth to ensure there is no dust or grease build-up inside of rail.
3. Make sure the red zone is not visible. If red zone is visible, tighten posts according to assembly instructions.
4. Check to ensure you still have all your original parts. If any parts are missing they should be replaced BEFORE USING THE EASYTRACK AGAIN.
5. Check to make sure that the trolley in the rail moves freely. Trolley may need to be cleaned or replaced.
6. Check for the appearance of rust. If rust is starting to appear, simply scrub the piece clean.
7. Examine all joints and pieces for wear and fatigue. Replace any part that looks damaged or worn.
8. Document inspection and any repairs.

If equipment is moved on a regular basis:

1. Make sure all components are accounted for.
2. Check "Requirements" and "Important Safeguards" before reinstalling the Easytrack System.
3. Make sure the padding on the foot and top plate is clear of any foreign substance and is not damaged. If neoprene (rubber) on either top or bottom plate appears damaged, then the plate must be replaced.
4. Make sure the level is still working.
5. Look for signs of wear or breakage on all parts. Replace any parts that appear worn or damaged.

WARNING

Follow guidelines in your portable lift manual for maintenance and procedures on the lift.

TROUBLESHOOTING

PROBLEM	CORRECTION
1. Not able to push pin into post to disassemble/assemble.	<ol style="list-style-type: none"> 1. Is the post still tight against the ceiling? Release pressure on posts by unscrewing blue locking device. See Disassembly instructions step 9. 2. Are you lifting the upper portion of the post slightly to release pressure? Raise upper portion of post first then push pin in. See Assembly instructions step 13.
2. Not able to tighten post enough to hide red zone.	<ol style="list-style-type: none"> 1. Have you extended the post enough? Unscrew using the blue locking handle (see Disassembly instruction step 9), slide post up one or more notches, then screw the upper portion of the post to tighten (see Assembly instructions step 13-14). If the post has been "unscrewed" to the maximum and will not turn anymore, reverse direction to shorten the post several inches, then slide the post up another notch (see Assembly instructions step 13-14). 2. Is the blue locking handle up out of the lower portion of the post when turning the upper portion to the right? See Assembly instructions step 14. 3. Are you holding the bottom portion of the post firm while twisting the upper portion of the post towards the right? See Assembly instructions step 14.
3. Posts do not appear stable.	<ol style="list-style-type: none"> 1. Is red zone still visible? See Assembly instructions step 16 and Troubleshooting problem #2. 2. Is neoprene (rubber) on either top plate or foot plate damaged or dirty? Clean both foot plate and ceiling plate with soap and warm water. Make sure they dry completely before reassembling post. 3. Replace foot plate(s) or top plate(s) if neoprene is damaged (see "Easytrack Kit Contents and Part Numbers"). 4. Is ceiling clean? Clean ceiling and/or floor. See "Requirements" section.
4. Cannot get rail hooks into "H" rail.	<ol style="list-style-type: none"> 1. Did you use a rubber mallet to hammer the hook into the rail? The hook is intended to be a tight fit. The hook will likely need to be hammered into place. Make sure the hook is hammered in evenly so the hook is not crooked.
5. Hooks appear crooked or the hole in the rail and the hole in the hook do not line up.	<ol style="list-style-type: none"> 1. When you hammered the hook into the rail, did you hammer evenly? The hook must be in contact with the rail on both sides of the hook. See Assembly instruction step 7. 2. Did you cut the rail? If you cut the rail, did you use the template or jig to drill a new hole? See Assembly instructions step 4.
6. Cannot get the parallel rail onto post(s).	<ol style="list-style-type: none"> 1. Was the trolley placed in the same section of the rail as the hooks or stoppers? See Assembly instructions steps 7 or 25-26.
7. When the rails are installed, the trolley is above the rail instead of below the rail.	<ol style="list-style-type: none"> 1. Was the trolley placed in the same section of the rail as the hooks or stoppers? See Assembly instructions steps 7 or 25-26.
8. Cannot get traverse rail onto trolley(s).	<ol style="list-style-type: none"> 1. Are the parallel rails too close to the wall? See Assembly instructions step 2. Have you tried the alternatives suggested in Assembly instructions step 28?
9. Traverse (sliding) rail does not slide all the way from one end to the other.	<ol style="list-style-type: none"> 1. Are the parallel rails approximately the same distance apart? See Assembly instructions step 22.
10. Trolley in traverse rail does not roll in rail smoothly.	<ol style="list-style-type: none"> 1. Is rail clean? Clean rail with damp cloth. 2. Is trolley centered in rail? Re-center trolley. 3. Is the trolley damaged? Replace trolley. See "Easytrack Kit Contents and Part Numbers".
11. Trolley or lift moves substantially on its own when the Easytrack System is fully assembled.	<ol style="list-style-type: none"> 1. Are posts straight? Use level. See Assembly instructions step 15-16. 2. Are the rails secured to the posts? Press up on the rail to make sure that the rail is latched onto the post. 3. Is the ceiling level? An uneven ceiling will make the rail uneven. See "Requirements" section of this manual.

EASYTRACK PRODUCTS & ACCESSORIES

Description	Part #
Easytrack 2-Post System.....	92000
Easytrack 3-Post System.....	93000
Easytrack 2-Post with Tub Bracket	92001
Easytrack 3-Post with Tub Bracket	93001
Easytrack Portable Carry Bag.....	92341

WARRANTY

This warranty is extended only to the original purchaser/user of Sunrise products.

Sunrise Medical Inc. warrants its products to be free from defects in material under normal use and service and will, within the periods stated below, from the date of purchase. If within such warranty period any such product shall be proven to be defective, such product shall be repaired or replaced at Sunrise Medical's option. This warranty does not include any labor or shipping charges incurred in replacement part installation or repair of any such product. Sunrise Medical's sole obligation and your exclusive remedy under this warranty shall be limited to such repair and/or replacement.

Lifter including Hydraulics	1 year
Accessories on Lifter	1 year
Slings	1 year
Voyager Portable Batteries	1 year
Easytrack System	1 year

For warranty service, please contact the provider from whom you purchased the Sunrise Medical product. In the event that you do not receive satisfactory warranty service, please contact Sunrise Medical Customer Service at 1-800-333-4000.

Do not return product to our factory without prior authorization. Sunrise Medical will issue a Return Merchandise Authorization (RMA) Number. C.O.D. shipments will be refused; all shipments to Sunrise Medical must be prepaid. For this warranty to be valid, the purchaser must present its original proof of purchase at the moment of the claim. The defective unit, assembly or part must be returned to Sunrise Medical for inspection. The part or components repaired or replaced are guaranteed for the remaining period of the initial warranty.

Limitations and Exclusions:

The above warranty does not apply to serial numbered products if the serial number has been removed or defaced.

No warranty claim shall apply where the product or any other part thereof has been altered, varied, modified or damaged either accidentally or through improper or negligent use and storage. Warranty does not apply to products modified without Sunrise Medical's express written consent, (including but not limited to products modified with unauthorized parts or attachments), products damaged by reason of repairs made to any component without the specific consent of Sunrise Medical, or to products damaged by circumstances beyond Sunrise Medical's control. Evaluation of warranty claim will be solely determined by Sunrise Medical. The warranty does not apply to problems arising from normal wear or failure to adhere to the instructions in this manual. Sunrise Medical slings are void of warranty if not laundered as per instructions on the sling label.

Sunrise Medical shall not be liable for damages losses or inconveniences caused by a carrier.

This warranty replaces any other warranty expressed or implicit and constitutes Sunrise Medical's only obligation towards the purchaser. Sunrise Medical shall not be liable for any consequential or incidental damages whatsoever.



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